



# Dispatch Times

September 2021  
Volume 8, Issue 9

## Happy 1 Year Anniversary Central Square CAD

Although it is still a work in progress, we have come a long way and everyone's effort should be celebrated. Below are just a few of the capabilities that we haven't had in the past.

Department specific  
customized response  
plans

Road closures to en-  
sure quickest routes to  
patients

Safety checks for  
fire units

No longer calling  
WCSO for a warrant  
check

AVL routing of  
field units

Ability to search  
CAD by caller name



Field unit  
ability to  
self-assign  
to incidents

BOLO's, towed vehicles,  
and RMS returns when a  
vehicle or person is ran

Address points for all  
apt's, trailer parks and KI  
rides to route units to  
doorstep or patient/caller

Integrated wrecker/  
rotation providers

### Inside this issue:

Employee Birthdays & Anniversaries	2
EMA	3
Former Times	4
Dispatch Stats	5

### Mark Your Calendar!



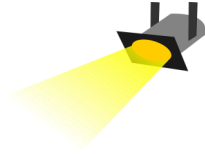
**Sept. 10**  
911 Candlelight Vigil,  
Memorial Dr. 7:30pm  
-8:15pm

**Sept. 11**  
911 Remembrance  
Service, Memorial  
Dr. 8:45am-10:10am

**Sept. 11, 25**  
Fall Concerts @  
Landen Deerfield  
Park

**Sept. 18**  
Heritage Festival,  
Mason

# Employee Spotlight



**Employee of the quarter is determined by several factors listed below:**

- Meets monthly compliance goals
- Volunteers for overtime
- Completes Continuing Education on Time
- Outside recognition
- Training other employees
- Earning a personal day for no unscheduled sick time in 180 days
- Positive incident journal



## September Birthdays

**Sarah Haught - 11th**  
**Lance Czinege - 25th**



## September Milestones

**Kevin Tribbe (EMA Volunteer) 3 yrs on the 25th**



# EMA Spotlight

## Lesli Holt & Brian Holtel Host Emergency Preparedness Merit Badge Training

Lebanon Boy Scout Troop 186 visited WCDES to learn requirements for their Emergency Preparedness Merit Badge. Brian Holtel gave a brief overview of the county Communications Center Operations and how emergency procedures are followed when citizens call 911. Lesli Holt provided information about the National Emergency Management System (NIMS), Incident Command System (ICS), general citizen preparedness, and how the scouts can help their community in a disaster.



The scouts also got to participate in multiple tabletop exercises to help put their knowledge about NIMS / ICS into action.



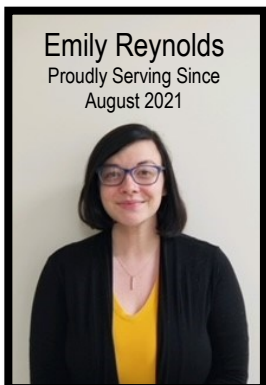
## WCDES at National Night Out

Warren County Communications Center and EMA celebrated the 2021 National Night Out at Patricia Allyn Park in Clearcreek Township. Melissa Bour, Jesse Madden, Lesli Holt, and dispatchers Sarah Orr, and Brandy Cooper handed out bags containing general preparedness information, masks, and giveaways provided by the Ohio Utilities Protection Service (OUPS). WCDES also played preparedness games with residents to help educate them about 911 and becoming better prepared for emergencies and disasters. The event was well attended and WCDES was able to hand out over 200 bags!



## EMA Staff Changes

Sydney Renner is the new LEPC / Grants Coordinator for Warren County. See **June's** Newsletter for an introduction to Sydney!



Emily Reynolds is the new Planning Assistant with Warren County EMA. Emily is currently serving with Lebanon Fire Department as a firefighter / paramedic, is a member of the Warren County Technical

Rescue Team, is a hazmat specialist with the Greater Cincinnati Hazmat Unit, and is also the Technical Information Specialist for the Planning Team for Ohio Task Force 1. Emily resides in Warren County with her boyfriend, 4 cats, and 1 dog (all rescues). In her spare time, Emily enjoys backpacking and hiking. Welcome Emily!



# In Former Times



Melissa

Kelly

Stacy

Brian

Tramel

Jay

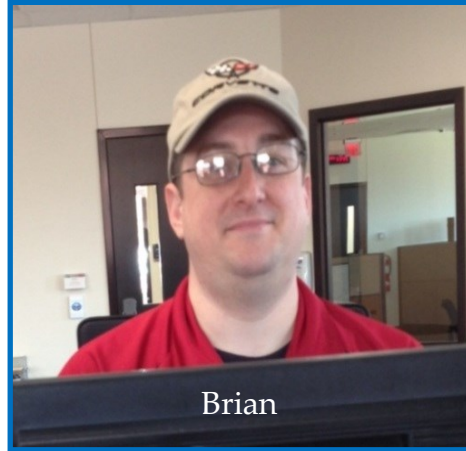
Erin

Doug

2015 Brian Holtel's Crew

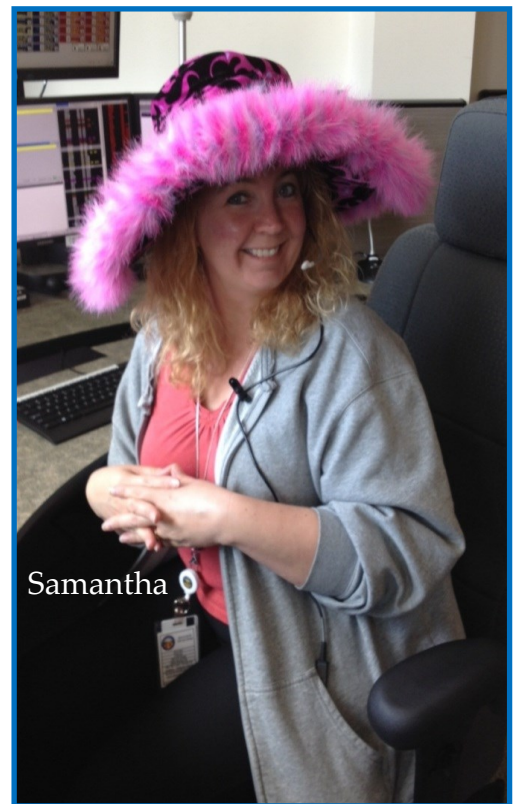


April



Brian

Hat Day,  
National  
Telecommunicators  
Week  
April 2015



Samantha

## Where Am I?

Congratulations to Brittany Carvalho at Warren County Dispatch for guessing last month's picture which is Deerfield Township's new Fire Station 59 at 3650 Butler Warren Rd.

Your gift card can be picked up at the supervisor's desk.



## August 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
<b>Total 911 Calls Received in August</b>	8,184	703	560	County Sundays 1,510calls	County 5:00 pm
<b>Total 911 Calls Year To Date</b>	52,445	5,301	4,722	Franklin Mondays 122 calls	Franklin 2:00 pm
<b>Percentage of 911 Calls Answered Under 10 Seconds YTD</b>	93.15%	93.15%	95.51%	Lebanon Fridays 116 calls	Lebanon 1:00 pm



### Warren County Emergency Services

520 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Stay connected with us by:  
Website: [www.co.warren.oh.us/emergencyservices](http://www.co.warren.oh.us/emergencyservices)  
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